

21<sup>st</sup> April 2022

Chartwell Capital Limited  
Room 1702, New World Tower I  
16-18 Queen's Road Central,  
Hong Kong

Dear Ronald and Timothy,

Thank you for your letter dated April 20, 2022.

Our business strategy roots in sustainability; we have recently appointed SGS Group, one of the leading sustainability consultants in the world, as our sustainability strategy consultant to perform stakeholders' engagement exercise and formulate our related strategy to attain our sustainability goals. Further development of our sustainability strategy will be disclosed in our up-coming ESG report, alongside with the additional ESG metrics per your suggestion.

We valued your advice to improve our board diversity by appointing industry practitioner to form medical advisory board. In February 2022, we appointed Dr Ko Wing Man, GBS, JP, who was the Former Secretary for Food and Health Bureau of the Government of Hong Kong Special Administrative Region, as Chief Advisor of the Group. With his expertise, Dr Ko will guide us with best practice in quality assurance, safety and compliance. We constantly review our board composition and will consider your suggestion of additional board member. At the same time, we are also enhancing our risk management policy to enrich our corporate governance practice.

Giving back to our community is always our key priorities. During the 5<sup>th</sup> wave of COVID, we launched a community vaccination service program and performed 100 outreaches in 12 districts with 50 partners. We are very involved in youth development to help young people gain insights in healthcare industry. We are currently sponsoring several other young programs and happy to initiate another one with other non-profit organization. We will reach out to you for follow-up action plan.

Feel free to contact us should you have any further question.

Yours Sincerely,



Eddy Tang  
Chairman, Executive Director & CEO